

# Thern, Inc. Terms

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Visit our website at [www.thern.com/customer/terms](http://www.thern.com/customer/terms) for most recent terms of sale.

All orders are subject to Credit Department approval and are F.O.B., Winona, MN.

**Freight:** To minimize any shipping delays, Thern, Inc. reserves the right to use the carrier of its choice. For separate freight charge invoices, terms are net 15 days. Thern, Inc. reserves the right to apply a shipping and handling fee to all freight charges. We do not supply copies of original freight invoices. Thern, Inc. will attempt to comply with specific routing instructions, designated as the purchaser's responsibility, only when provided on each individual order. **Blanket instructions are not acceptable.** Shipments are F.O.B. Winona, MN unless otherwise specified.

**Small Package Service:** Shipments routed via United Parcel Service (UPS) or Federal Express will have a \$5.00 handling charge.

**Claims:** On all F.O.B. factory shipments, title to the merchandise passes to the purchaser at the time the merchandise leaves Thern, Inc.'s factory dock. The purchaser should inspect the merchandise thoroughly when received for damage or shortages and should not sign for the merchandise until satisfied that all merchandise has arrived in good condition. Any claim for loss or damage by the purchaser must be settled with the carrier. Thern, Inc. accepts no responsibility for losses or delays in transit.

**Minimum Billing:** The minimum billing is \$25.00 per order, plus freight charges.

**Returns:** Thern, Inc.'s prior approval is required before any merchandise is returned. Approved returned merchandise must have an RGA# (Returned Goods Authorization Number) issued by Thern, Inc.

**No returns will be accepted by Thern, Inc. without an RGA#.** Approved returned merchandise will have a minimum applied charge of 25% of original cost, subject to condition upon receipt. Thern does not accept collect shipments. Non-standard or modified products are non-returnable.

Any approved merchandise returned to Thern, Inc. will be reviewed by Thern, Inc. and the purchaser shall be notified of the cost for reconditioning within 30 days. The purchaser shall have 30 days after notification by Thern, Inc. to either authorize reconditioning of the merchandise or otherwise direct the disposition of the merchandise. In the event the purchaser does not notify Thern, Inc. within the 30 day period, Thern, Inc. shall consider the merchandise abandoned and shall dispose of the merchandise.

**Conditions:** Possession of this catalog is not to be construed as an offer to sell by Thern, Inc. Products may be discontinued or changed (modified and/or improved) without notice. All orders are subject to prices established by Thern, Inc. at the time of shipment and prices are subject to change without notice. Please contact Thern, Inc. for current pricing.

**Certificates:** There is a minimum \$25.00 charge for a Quality Assurance Certification.

**Cancellation:** Orders may be cancelled only with written approval from Thern, Inc. and with terms that will indemnify Thern, Inc. against all loss.

**Documents:** Thern, Inc. will supply up to two (2) owner's manuals and two (2) assembly drawings at no charge. Additional manuals and drawings are \$5.00 each.

## Payment Options

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**Best Source:** Thern, Inc. sells through a nationwide network of industrial and specialty distributors. For the name of a Thern Distributor near you, call Thern Customer Service at 1-800-843-7648 or visit us online at [www.thern.com](http://www.thern.com).

**Account:** Orders can ship to open accounts upon Credit Department approval.

**MasterCard or VISA:** Thern, Inc. accepts MasterCard and VISA with no surcharge. All credit card orders are processed immediately upon authorization. Your account will not be charged until we have shipped your order.

**COD:** Thern, Inc. can ship your order COD.